

RETURN/WITHDRAWAL FORM

This Return Form is to be used for returning products bought through the Version SA e-shop (www.versionderm.gr). Products must be returned within 14 days from the date they were received, in protective packaging. The amount will be refunded in the same manner as the payment was made.

To return the products, follow the steps below:

1. In **table 1** fill in the order details, the quantity and product code no. (as these appear on the accompanying invoice you received along with the products), as well as any additional information you would like to tell us.
2. Fill in **table 2** (Cash Deposit in Bank Account) only in case you paid for the products COD.
3. In **table 3** fill in the reason for the return.
4. Send the completed Return Form by email to info@versionderm.gr and then place it in the package to be returned.

Return address:

Version SA, 7-9 Parthenonos Street, 11742 Athens, Greece

We will start processing your form as soon as we receive the product(s). For further information, go to www.versionderm.gr.

Table 1 – Order Details

Order No.	Order Date	Customer Name	Customer Address	Quantity	Product Code No.	Comments

Table 2 – Cash Deposit in Bank Account

Account holder	Bank	Bank Account No.	IBAN	Signature	Product Code No.

Table 3 – Reason for Return

Broken	Does not meet my expectations	Arrived too late	Faulty	Changed my mind	Wrong product